

One Good Turn

Programme Terms and Conditions

Boston House Business Centre, Grove Business Park, Wantage, OX12 9EQ

Effective from: 12 May 2026 | Version 1.0

Boston House Business Centre's One Good Turn programme offers complimentary use of professional workspace to individuals and organisations whose work makes a meaningful difference to the local community. These Terms and Conditions govern all applications to and participation in the programme.

By submitting an application, applicants confirm they have read, understood, and agree to be bound by these Terms and Conditions in full.

1. Eligibility

1.1 Who may apply

The One Good Turn programme is open to:

- Individuals, sole traders, charities, community groups, social enterprises, and not-for-profit organisations
- Applicants whose activities deliver a demonstrable benefit to the community within or around the Vale of White Horse district
- New applicants who are not currently, or in the last 12 months a customer of Boston House

1.2 Who may not apply

The following are not eligible to apply:

- Any one who has been a customer of Boston House in the last 12 months
- Employees, directors, contractors, or close associates of Boston House Business Centre or its parent company
- Applicants who have previously received a One Good Turn award in the same calendar year

1.3 Geographic focus

While the programme does not restrict eligibility by postcode, preference is given to applicants whose work has a clear and local impact within the Vale of White Horse and surrounding Wantage communities. Remote or nationally focused activities will be considered on a case-by-case basis where a meaningful local benefit can be demonstrated.

2. What the Programme Offers

Successful applicants will receive rent free access to workspace at Boston House Business Centre for an agreed period. The specific package awarded — including the type of space, number of days, and duration — will be determined by the selection panel and confirmed in writing to the successful applicant.

The award may include:

- Use of a dedicated desk, hot desk, or private office space within Boston House Business Centre
- Access to standard shared facilities including Wi-Fi, kitchen, and communal areas
- Access to meeting rooms, subject to availability and any applicable booking conditions

The award does not include:

- A tenancy agreement or any legal right of occupation beyond the agreed programme period
- A guaranteed right to renew or extend the award at the same terms
- Ancillary services not expressly confirmed in the award letter (e.g. dedicated telephony, printing allowances, or postal services)
- Business Rates (it is expected that successful candidates will qualify for Small Business Rates Relief)
- Any excessive use of any services

3. Application Process

3.1 How to apply

Applications must be submitted via the official One Good Turn application form, available at https://bostonhouse.co.uk/one_good_turn/

or by contacting Boston House Business Centre directly. Submissions via social media messages, email, or verbal request will not be accepted.

3.2 What your application must include

To be considered, applications must include:

1. A clear description of the applicant's community activity or project
2. An explanation of the local impact delivered or intended
3. The type of workspace needed and proposed use
4. The applicant's contact details and, where applicable, the name of their organisation
5. Agreement to these Terms and Conditions

Boston House Business Centre reserves the right to request additional information from applicants before making a decision. Failure to provide requested information within the specified timeframe may result in the application being withdrawn from consideration.

3.3 Application windows

Applications will be accepted in defined rounds, the dates for which will be published on the Boston House social media channels as well as the application form. Applications received outside of an open window will not be carried forward to the next round and must be resubmitted.

4. Selection

4.1 The selection panel

All eligible applications will be reviewed by an editorial panel convened by Boston House Business Centre. The panel will assess applications against the following criteria:

- Clarity and credibility of the community benefit described
- Demonstrated or evidenced local impact
- Alignment with the spirit of the One Good Turn programme
- Practical suitability of the workspace requested

4.2 Public engagement

Boston House Business Centre will invite public awareness of shortlisted applications through social media or other channels. Any public engagement activity is intended to raise the profile of the scheme and will be considered as part of the overall selection process. Selection decisions rest solely with the editorial panel.

4.3 Decision

All decisions made by the selection panel are final. Boston House Business Centre will not enter into correspondence regarding the outcome of individual applications beyond notifying applicants of the result. No feedback will be provided to unsuccessful applicants.

Boston House Business Centre reserves the right to award no prize in any given round if, in the panel's opinion, no application meets the required standard.

5. Award Conditions

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5.1 Publicity

By accepting an award, recipients consent to Boston House Business Centre featuring their name, organisation, and community project in marketing and social media activity connected with the One Good Turn programme. Recipients will be notified in advance of any intended publication and may request that specific details are omitted where there is a reasonable basis to do so.

6. Continuation and Transition

One Good Turn is designed as a starting point, not a permanent arrangement. Boston House Business Centre aims to support programme recipients in establishing or growing their activities and, where appropriate, in transitioning towards a standard commercial arrangement with us.

On conclusion of the award period:

- Recipients may be invited to continue using workspace at a discounted rate, at the discretion of Boston House Business Centre
- Standard licence or membership options will be made available to recipients who wish to remain
- There is no automatic right to renewal of the complimentary award

Boston House Business Centre will aim to give recipients at least 14 days' written notice before the end of their award period.

10. Amendments

Boston House Business Centre reserves the right to amend these Terms and Conditions at any time. Any changes will be published on the Boston House website and will take effect from the date of publication. Applications in progress at the time of any amendment will be assessed under the Terms and Conditions in place at the time of submission.
